



Thomson Reuters Legal Tracker Privacy Statement

Scope

Your privacy is important to Thomson Reuters, and we go to great lengths to protect it. This Privacy Statement applies to the online collection of personal information via the Thomson Reuters Legal Tracker (“Tracker”) websites and mobile applications operated by West Publishing Corporation d/b/a Serengeti Law, a Thomson Reuters business, and its worldwide affiliated companies. This Statement does not apply to information collected in any other way, including offline. Our products, websites and services may contain links to sites and services maintained by third parties, or by other parts of Thomson Reuters. This Privacy Statement does not reflect the privacy practices of those sites and services.

Highlights

What personal information is collected and how is that information used?

- We collect information about individuals, users of this website and customers in a variety of ways including but not limited to: directly from such individuals (for example, when they order a product, register an account, use the products, or subscribe to a newsletter), from publicly available information, and through logs, cookies, and/or similar technology.
- We use this information primarily to provide a personalized experience that delivers information, resources, and services that we think are most relevant and helpful.
- We share information with affiliates and unaffiliated third parties in accordance with this Privacy Statement including when we believe in good faith that the law requires it.

How is personal information protected?

- We have implemented certain appropriate security measures to help protect your personal information from accidental loss and from unauthorized access, use, or disclosure.
- We store the information about you in a data center with restricted access and appropriate monitoring.
- We use intrusion detection and virus protection software.
- Despite these measures, we cannot guarantee that unauthorized persons will always be unable to defeat our security measures.

Who has access to the personal information?

- We will not sell, rent, or lease mailing lists or other customer data to others, and we will not make your personal information available to any unaffiliated parties, except our approved agents and contractors, or as otherwise described in this Privacy Statement.
- We rely on some of our affiliates for support of the products and services we offer, and we share some of our back-office functions with other Thomson Reuters companies; our affiliates are all required to preserve the confidentiality of any personal information they may access.

- We will not disclose any personal information or information about your usage of our websites or mobile applications to unaffiliated third parties, except as necessary to service the account, to enforce the terms of use, to meet our obligations to content and technology providers, or as required by law.

How may I correct, amend, or delete my personal information, or update my preferences?

- You may cancel your registration or update your preferences at any time.
- If you do not want to receive information about our products or services, please update your account preferences (where available), check the appropriate box when registering and/or utilize the "unsubscribe" mechanism within the communications that you receive from us.
- If you have any additional questions or concerns related to this statement and/or our practices, email us at privacy@serengetilaw.com or mail your request to 155 108th Ave NE, Suite 650, Bellevue, WA 98004, Attn: Privacy.

FULL PRIVACY STATEMENT

WHAT PERSONAL INFORMATION DOES THOMSON REUTERS COLLECT AND HOW DO WE USE IT?

We collect information about our users in three ways: directly from the user, from our web server logs, and through cookies. We use the information primarily to provide you with a personalized Internet experience that delivers the information, resources, and services that are most relevant and helpful to you. We don't share any of the information you provide with others, unless we say so in this Privacy Statement, or when we believe in good faith that the law requires it.

User-Supplied Information

When you register for our services or order products via our site, we ask you to provide some personal information, for example, your name, address, phone number, email address, payment card information, and/or certain additional categories of information resulting from use of our websites and services, such as research requests. We keep this information in a contact database for future reference, as needed. We may use certain information you provide to offer you products and services that we believe may be of interest to you. If you don't wish to receive such offers, you may opt out (unsubscribe) within the communications you receive from us.

If you contact us for customer support, we may ask you to provide information about your computer or about the issues you are trying to resolve. This information is necessary to help us answer your questions. We may record your requests and our responses for quality control purposes.

Some Thomson Reuters websites make chat rooms, forums, message boards, or news groups available to you. Please remember that any information disclosed in these areas is public. You should exercise caution when disclosing personal information in these areas. Don't disclose information in these public forums that might be considered confidential.

Web server logs

When you visit our website, we may track information about your visit and store that information in web server logs, which are records of the activities on our sites. Our servers automatically capture and save the information electronically. Examples of the information we may collect include:

- Your unique Internet protocol address
- The name of your unique Internet service provider
- The city, state, and country from which you access our website
- The kind of browser or computer you use
- The number of links you click within the site
- The date and time of your visit
- The web page from which you arrived to our site
- The pages you viewed on the site
- Certain searches/queries that you conducted via our website(s)

The information we collect in web server logs helps us administer the site, analyze its usage, protect the website and its content from inappropriate use, and improve the user's experience.

Cookies

In order to offer and provide a customized and personal service, we may use cookies to store and help track information about you. Cookies are simply small pieces of data that are sent to your browser from a web server and stored on your computer's hard drive.

We use cookies to help remind us who you are and to help you navigate our sites during your visits. Cookies allow us to save passwords and preferences for you so you won't have to reenter them each time you visit.

The use of cookies is relatively standard. Most browsers are initially set up to accept cookies. However, if you prefer, you can set your browser to either notify you when you receive a cookie or to refuse to accept cookies. You should understand that some features of many sites may not function properly if you don't accept cookies.

Third Party Services

We may use services hosted by third parties to assist in providing our services and to help us understand our customers' use of our products. These services may collect

information sent by your browser as part of a web page request, including your IP address or cookies. If these third party services collect information, they do so anonymously and in the aggregate to provide information helpful to us such as website trends, without identifying individual visitors. Please see "Cookies" in the section above for information on how you can control the use of cookies on your computer.

HOW DOES THOMSON REUTERS PROTECT THE PERSONAL INFORMATION THAT IT COLLECTS?

We have implemented certain appropriate security measures to help protect your personal information from accidental loss and from unauthorized access, use, or disclosure. For example, some of our websites are protected with Secure Sockets Layer (SSL) technology. Also, we store the information about you in a data center with restricted access and appropriate monitoring, and we use a variety of technical security measures to secure your data. In addition, we use intrusion detection and virus protection software. **However, please note that we cannot guarantee that unauthorized persons will always be unable to defeat our security measures.** Also, please note that we may store and process your personal information in systems located outside of your home country. However, regardless of where storage and processing may occur, we take appropriate steps to ensure that your information is protected, consistent with the principles set forth under this statement.

TRANSFER OF PERSONAL INFORMATION TO OTHER COUNTRIES

Please note that we may store and process personal information in systems located outside of a user's home country. By providing personal information to us you consent to these transfers.

Thomson Reuters is a global business with networks, databases, servers, systems, support and help desks located throughout offices around the world. The personal data you provide when using Aranzadi products and services may be transferred to a central data processing center located in the United States.

Your personal data will be protected by an intra-group agreement (IGA) between all of our Thomson Reuters entities to ensure specific and adequate safeguards when personal data is processed or transferred within the Thomson Reuters group of companies, including those in the United States.

WHO HAS ACCESS TO THE PERSONAL INFORMATION?

We will not sell, rent, or lease mailing lists or other customer data to others, and we will not make your personal information available to any unaffiliated parties, except as follows:

- To agents and/or contractors who may use it on our behalf or in connection with their relationship with us (for example, we may use third parties to help us with promotional campaigns).
- As required by law, in a matter of public safety or policy, as needed in connection with the transfer of our business assets (for example, if we are acquired by another company or if we are liquidated during bankruptcy proceedings), or if we believe in good faith that sharing the data is necessary to protect our rights or property.

We also rely on some of our affiliates for support of the products and services we offer, and we share some of our back-office functions with other Thomson Reuters companies. Our affiliates are all required to preserve the confidentiality of any personal information they may access.

We will not disclose any information about your usage to unaffiliated third parties, except as necessary to service the account, to enforce the terms of use, to meet our obligations to content and technology providers, or as required by law.

We may also use statistics regarding usage for product development purposes, but we only use those statistics in the aggregate and they don't include any personally identifiable information about individual users.

Your access to some of our services and content may be password protected, such as via OnePass. We recommend that you refrain from disclosing your username(s) and password(s) to anyone. We also recommend that you sign out of your account or service at the end of each session. You may also wish to close your browser window when you have finished your work, especially if you share a computer with someone else or if you are using a computer in a public place like a library or Internet cafe.

HOW MAY I CORRECT, AMEND, OR DELETE MY PERSONAL INFORMATION AND/OR UPDATE MY PREFERENCES?

You are solely responsible for the accuracy, quality, integrity, legality, reliability, and appropriateness and of all personal information and other data that you provide to Thomson Reuters, post on the Tracker site, or provide to us while using Tracker. You may cancel your registration or update your preferences at any time. If you don't want to receive information about our products or services, please update your account preferences (where available), check the appropriate box when registering, and/or utilize the "unsubscribe" mechanism within the communications that you receive from us.

The Tracker application enables law firm users to promote their expertise to prospective clients on Tracker in the Tracker Worldwide Directory of Firms. Any information that a

firm user chooses to enter in his or her user profile is saved in the Tracker Worldwide Directory of Firms (a user's "Profile Data"), and is viewable by all company users in Tracker. The Profile Data includes information such as the user's name, street address, email address, phone number, and other information relating to user's legal expertise and experience that each user may choose to enter. A law firm user can access and edit his or her Profile Data that is displayed in the Directory at any time. You may opt out of listing your name and profile information in the Tracker Worldwide Directory of Firms by signing in to Tracker and editing your User Profile. To do this, click on your name, and then click "Edit User Profile". Change the Profile Status (i.e. the first field on the profile page) to Partially Deactivated. Then, on the Actions menu, click "Save & Close".

You may deactivate your profile from Tracker altogether by signing in to Tracker and editing your User Profile. To do this, click on your name, and then click "Edit User Profile". Change the Profile Status (i.e. the first field on the profile page) to Deactivated. Then, on the Actions menu, click "Save & Close". Note that by deactivating your profile, your profile will no longer be listed in the Tracker Worldwide Directory of Firms, you will not be able to bill time to client matters tracked in Tracker, and will not be able to utilize Tracker. Note also that your clients will not be able to add you to matters tracked in Tracker. Any personal information about you, such as your name, the number hours worked on particular matters, or narrative data that is associated with Firm or Client records such as bills, invoices, billing notes, etc., will remain in Tracker after you deactivate your profile where such information is required or necessary for continuity of your Firm's record keeping obligations.

QUESTIONS

Please review the Privacy and Public Records Policy Statement to learn about the kinds of public records Thomson Reuters gathers and makes available via certain of its restricted sites.

If you have any additional questions or concerns related to this statement and/or our practices, please contact us at privacy@serengetilaw.com, or mail your request to:

West Publishing Corporation d/b/a Serengeti Law
Attn: Privacy
155 108th Ave. NE, Suite 650
Bellevue, WA 98004

PRIVACY STATEMENT CHANGES

If our privacy practices change in a significant way, we will post the changes here. We reserve the right to change this Privacy Statement at any time by posting an updated version here.

This Privacy Statement was last updated on 1 April 2016.